

PROHIBITION ORDER
HEALTH COMPLAINTS ACT 2016
Section 95

This Prohibition Order is made pursuant to section 95 of the *Health Complaints Act 2016 (Act)*.

The Health Complaints Commissioner (**Commissioner**) has made this Prohibition Order because the Commissioner has completed an investigation under Part 4 of the Act and is satisfied that:

- the general health service provider named below has contravened a code of conduct applying to the general health service, and
- it is necessary to make this Prohibition Order to avoid a serious risk to the health, safety or welfare of the public.

Name of the general health service provider on whom the Prohibition Order is imposed:	Isabella Kleiman (ABN 27 657 544 268) trading as 'Ancient Russian Healing' in the state of Victoria
Date this Prohibition Order is made:	23 December 2020
Date on which this Prohibition Order expires:	Until varied or revoked by order of the Commissioner.
Effect of this Prohibition Order:	<ol style="list-style-type: none"> 1. The general health service provider named above must not, directly or indirectly: <ol style="list-style-type: none"> a. advertise or cause to be advertised, b. offer or cause to be offered, c. provide or cause to be provided, or d. establish, direct or otherwise operate any business that either advertises, offers or provides (or causes to be advertised, offered or provided) <p style="margin-left: 40px;">any general health service, paid or otherwise, in a clinical or non-clinical capacity.</p> 2. The general health service provider named above must display a copy of this Prohibition Order at any premises where she provides any general health service and must ensure that it is easily visible to the public. 3. The general health service provider named above must publish a copy of this Prohibition Order on any website or social media platform she uses to promote herself or the supply of any goods or services.

In this Prohibition Order 'general health service' and 'general health service provider' have the same meaning as in section 3 of the *Health Complaints Act 2016*.

This Prohibition Order takes effect on the service of the Prohibition Order on the general health service provider to whom it applies.

This Prohibition Order will be published in the Victoria Government Gazette and on the website of the Health Complaints Commissioner at www.hcc.vic.gov.au.



Karen Cusack
Health Complaints Commissioner