

## INTERIM PROHIBITION ORDER

### *HEALTH COMPLAINTS ACT 2016* Section 90

This Interim Prohibition Order is made pursuant to section 90 of the *Health Complaints Act 2016*.

The Health Complaints Commissioner (**Commissioner**) has made this Interim Prohibition Order because the Commissioner reasonably believes that the general health service provider named below has contravened a code of conduct applying to the general health service being provided and is satisfied that it is necessary to make this order to avoid a serious risk to the health, safety or welfare of the public.

<b>Name of the general health service provider on whom the Interim Prohibition Order is imposed:</b>	Faustine S Investments & Co Pty Ltd (ACN 601 906 665) in the State of Victoria who also trades as 'Magic Massage'
<b>Date this Interim Prohibition Order is made:</b>	6 February 2021
<b>Date on which this Interim Prohibition Order expires:</b>	An Interim Prohibition Order can remain in force for up to 12 weeks. This Interim Prohibition Order will remain in force until 30 April 2021 while an investigation is conducted unless it is revoked before that date.
<b>Effect of this Interim Prohibition Order:</b>	<ol style="list-style-type: none"> <li>1. The general health service provider named above must not, directly or indirectly, allow any employees or contractors, to:             <ol style="list-style-type: none"> <li>a. advertise or cause to be advertised,</li> <li>b. offer or cause to be offered,</li> <li>c. provide or cause to be provided,</li> </ol> <p>any general health service, paid or otherwise, in a clinical or non-clinical capacity, without the necessary qualifications to provide those general health services.</p> </li> <li>2. The general health service provider named above must display a copy of the qualifications of any employee or contractor who provides massage services at any premises where they provide any general health service and must ensure that the qualifications are easily visible to the public.</li> <li>3. The general health service provider named above must display a copy of this Interim Prohibition Order at any premises where it provides any general health service and must ensure that it is easily visible to the public.</li> </ol>

	<p>4. The general health service provider named above must publish a copy of this Interim Prohibition Order, in a manner that is easily visible to the public, on any website or social media platform it uses to promote themselves or the supply of any goods or services, including but not limited to:</p> <ul style="list-style-type: none"><li>- the homepage of the website for 'Laurel Beauty and Spa' at <a href="https://laurelbeauty.com.au/">https://laurelbeauty.com.au/</a>;</li><li>- the homepage of the website for 'Magic Massage' at <a href="https://magicmassages.com.au/">https://magicmassages.com.au/</a>;</li><li>- the Facebook page for 'Magic Massage';</li><li>- the Facebook page for 'Laurel Beauty and Spa';</li><li>- the Instagram page for 'Laurel Beauty and Spa' at <a href="https://www.instagram.com/laurel_beauty_spa/?hl=en">https://www.instagram.com/laurel_beauty_spa/?hl=en</a>; and</li><li>- any and all third party advertising or booking platforms, including but not limited to Bookwell, Groupon, Scoopon, Honee, Yelp and TrueLocal.</li></ul>
--	---

In this Interim Prohibition Order 'general health service' and 'general health service provider' have the same meaning as in section 3 of the *Health Complaints Act 2016*.

This Interim Prohibition Order takes effect on the service of the order on the general health service provider to whom it applies.

This Order will be published in the Victoria Government Gazette and on the Internet site of the Health Complaints Commissioner, [www.hcc.vic.gov.au](http://www.hcc.vic.gov.au).



**Karen Cusack**  
**Health Complaints Commissioner**