

PROHIBITION ORDER
HEALTH COMPLAINTS ACT 2016
Section 95



This Prohibition Order is made pursuant to section 95 of the *Health Complaints Act 2016 (Act)*.

The Health Complaints Commissioner (**Commissioner**) has made this Prohibition Order because the Commissioner has completed an investigation under Part 4 of the Act and is satisfied that:

- the general health service provider named below has contravened a code of conduct applying to the general health service, and
- it is necessary to make this Prohibition Order to avoid a serious risk to the health, safety or welfare of the public.

Name of the general health service provider on whom the Prohibition Order is imposed:	Saralchana Millen, who also trades as 'Mandala Thai Massage'.
Date this Prohibition Order is made:	14 March 2019
Date on which this Prohibition Order expires:	Until varied or revoked by order of the Commissioner.
Effect of this Prohibition Order:	The general health service provider named above must not: <ol style="list-style-type: none">1. Advertise or cause to be advertised, in Victoria, any massage services, paid or otherwise, in a clinical or non-clinical capacity, including, but not limited to, hot stone massage services.2. Offer or cause to be offered, in Victoria, any massage services, paid or otherwise, in a clinical or non-clinical capacity, including, but not limited to, hot stone massage services.3. Provide or cause to be provided, in Victoria, any massage services, paid or otherwise, in a clinical or non-clinical capacity, including, but not limited to, hot stone massage services.

This Prohibition Order takes effect on the service of the Prohibition Order on the general health service provider to whom it applies.

This Prohibition Order will be published in the Victoria Government Gazette and on the website of the Health Complaints Commissioner at www.hcc.vic.gov.au.

A handwritten signature in blue ink, appearing to read 'K. Cusack'.

Karen Cusack
Health Complaints Commissioner