

**PROHIBITION ORDER**  
**HEALTH COMPLAINTS ACT 2016**  
**Section 95**

This Prohibition Order is made pursuant to section 95 of the *Health Complaints Act 2016 (Act)*.

The Health Complaints Commissioner (**Commissioner**) has made this Prohibition Order because the Commissioner has completed an investigation under Part 4 of the Act and is satisfied that:

- the general health service provider named below has contravened a code of conduct applying to the general health service, and
- it is necessary to make this Prohibition Order to avoid a serious risk to the health, safety or welfare of the public.

<b>Name of the general health service provider on whom the Prohibition Order is imposed:</b>	Fairtrax Pty Ltd (ACN 072 810 112) registered in Doncaster East in the State of Victoria which also trades as Magravs Plasma Products.
<b>Date this Prohibition Order is made:</b>	13 April 2021
<b>Date on which this Prohibition Order expires:</b>	Until varied or revoked by order of the Commissioner.
<b>Effect of this Prohibition Order:</b>	<p>1. The general health service provider named above must not, directly or indirectly:</p> <ol style="list-style-type: none"> <li>a. advertise or cause to be advertised,</li> <li>b. offer or cause to be offered,</li> <li>c. provide or cause to be provided,</li> </ol> <p>any health-related products in Australia that make claims to maintain, improve, or treat a person's illness, injury or disability, or suspected illness, injury or disability.</p> <p>2. The general health service provider named above must not make claims to cure certain serious illnesses, including but not limited to, cancer or other terminal illnesses.</p> <p>3. The general health service provider named above must display a copy of this Prohibition Order at any premises where Fairtrax Pty Ltd provides any general health service and must ensure that it is easily visible to the public.</p> <p>4. The general health service provider named above must publish a copy of this Prohibition Order, in a manner that is easily visible to the public, on the homepage of any website or</p>

	<p>social media platform it uses to promote itself or the supply of any goods or services, including, but not limited to:</p> <ul style="list-style-type: none"><li>• <a href="https://magravsplasmaproducts.com/">https://magravsplasmaproducts.com/</a></li><li>• <a href="https://www.magicdichol.com/store/australia/">https://www.magicdichol.com/store/australia/</a></li></ul>
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In this Prohibition Order 'general health service' and 'general health service provider' have the same meaning as in section 3 of the *Health Complaints Act 2016*.

This Prohibition Order takes effect on the service of the Prohibition Order on the general health service provider to whom it applies.

This Prohibition Order will be published in the Victoria Government Gazette and on the website of the Health Complaints Commissioner at [www.hcc.vic.gov.au](http://www.hcc.vic.gov.au).



**Karen Cusack**  
**Health Complaints Commissioner**