

PROHIBITION ORDER
HEALTH COMPLAINTS ACT 2016
Section 95

This Prohibition Order is made pursuant to section 95 of the *Health Complaints Act 2016 (Act)*.

The Health Complaints Commissioner (**Commissioner**) has made this Prohibition Order because the Commissioner has completed an investigation under Part 4 of the Act and is satisfied that:

- the general health service provider named below has contravened a code of conduct applying to the general health service, and
- it is necessary to make this Prohibition Order to avoid a serious risk to the health, safety or welfare of the public.

Name of the general health service provider on whom the Prohibition Order is imposed:	Elma Izic of Point Cook in the State of Victoria trading as 'Allegra Cole Cosmetic Clinic' (ABN 13 140 346 817)
Date this Prohibition Order is made:	20 May 2020
Date on which this Prohibition Order expires:	Until varied or revoked by order of the Commissioner.
Effect of this Prohibition Order:	<p>1. The general health service provider named above must not:</p> <ul style="list-style-type: none"> • advertise or cause to be advertised, or • offer or cause to be offered, or • provide or cause to be provided <p>any general health service (paid or otherwise, in a clinical or non-clinical capacity), where the health service involves any cosmetic surgical and medical procedure, including any cosmetic surgical procedure that involves cutting the skin and any cosmetic medical procedure that involves piercing the skin, including cosmetic treatments using a needleless insertion practice, such as a hyaluron pen.</p> <p>2. The general health service provider named above must not be in possession of or store any Schedule 4 poison, including but not limited to, Botulinum toxin (Botox) and hyaluronic acid injection or insertion preparations (dermal fillers).</p> <p>3. The general health service provider named above must not administer or cause to be administered to any person any unregistered therapeutic good or scheduled medicine.</p>

	<ol style="list-style-type: none">4. The general health service provider named above must not establish, direct or otherwise operate any business that provides any general health service (paid or otherwise, in a clinical or non-clinical capacity), where the health service involves any cosmetic surgical and medical procedure, including any cosmetic surgical procedure that involves cutting the skin and any cosmetic medical procedure that involves piercing the skin, including cosmetic treatments using a needleless insertion practice, such as a hyaluron pen.5. The general health service provider named above must display a copy of this Prohibition Order at any premises where she provides general health services and ensure that it is easily visible to the public.6. The general health service provider named above must publish a copy of this Prohibition Order on any website or social media platform she uses to offer or promote any general health services (including any website or social media platform connected with Allegra Cole Cosmetic Clinic).
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In this Prohibition Order 'general health service' and 'general health service provider' have the same meaning as in section 3 of the *Health Complaints Act 2016*.

This Prohibition Order takes effect on the service of the Prohibition Order on the general health service provider to whom it applies.

This Prohibition Order will be published in the Victoria Government Gazette and on the website of the Health Complaints Commissioner at www.hcc.vic.gov.au.



Karen Cusack
Health Complaints Commissioner