

**PROHIBITION ORDER**  
**HEALTH COMPLAINTS ACT 2016**  
**Section 95**

This Prohibition Order is made pursuant to section 95 of the *Health Complaints Act 2016 (Act)*.

The Health Complaints Commissioner (**Commissioner**) has made this Prohibition Order because the Commissioner has completed an investigation under Part 4 of the Act and is satisfied that:

- the general health service provider named below has contravened a code of conduct applying to the general health service, and
- it is necessary to make this Prohibition Order to avoid a serious risk to the health, safety or welfare of the public.

<b>Name of the general health service provider on whom the Prohibition Order is imposed:</b>	Greg Leonard Jackman in the State of Victoria
<b>Date this Prohibition Order takes effect:</b>	25 August 2022
<b>Date on which this Prohibition Order expires:</b>	Until varied or revoked by order of the Commissioner
<b>Effect of this Prohibition Order:</b>	<p>1. The general health service provider named above must not:</p> <ul style="list-style-type: none"> <li>-advertise or cause to be advertised</li> <li>-offer or cause to be offered</li> <li>-provide or cause or be provided</li> <li>-establish, direct or otherwise operate any business that either advertises, offers or provides (or causes to be advertised offered or provided)</li> </ul> <p>any general health service, paid or otherwise, in a clinical or non-clinical capacity in counselling or psychotherapy services, or any associated mental health services, to any members of the public.</p> <p>2. The general health service provider named above will continue to be subject to Condition 1:</p> <ol style="list-style-type: none"> <li>for a minimum of 9 months from the date the final report is sent to him; and</li> <li>until he receives notice that he has complied, to the Commissioner's satisfaction, with Conditions 3 and 4.</li> </ol> <p>3. The general health service provider named above must successfully complete an appropriate training course(s), to the Commissioner's satisfaction, in managing professional boundaries, client and professional conduct, and ethics.</p> <p>4. On completion of the above training course(s), The</p>

	<p>general health service provider named above must provide, to the Commissioner's satisfaction, a reflective practice report. The reflective practice report must demonstrate:</p> <ul style="list-style-type: none"> <li>a. how he has reflected on the matters that gave rise to the investigation</li> <li>b. what he has learned from the training course(s)</li> <li>c. the risks posed to vulnerable clients if boundaries are violated by their health care professionals.</li> </ul> <p>5. The general health service provider named above, must, on recommencing work as a counsellor, undertake regular supervision and debriefing, by a supervisor approved by the HCC, for a minimum of 12 months. This supervision is to assist in him develop skills, monitor performance, and sustain professional accountability, consistent with 3(a)(iv) of the 'Code of Ethics and Practice of the Australian Counselling Association'.</p> <p>The general health service provider named above must provide quarterly reports to the HCC, written by the supervisor, detailing his progress in supervision.</p>
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In this Prohibition Order 'general health service' and 'general health service provider' have the same meaning as in section 3 of the *Health Complaints Act 2016*.

This Prohibition Order takes effect on the service of the Prohibition Order on the general health service provider to whom it applies.

This Prohibition Order will be published in the Victoria Government Gazette and on the website of the Health Complaints Commissioner at [www.hcc.vic.gov.au](http://www.hcc.vic.gov.au).



**Adjunct Professor Bernice Redley**  
**Health Complaints Commissioner**