

**PROHIBITION ORDER**  
**HEALTH COMPLAINTS ACT 2016**  
**Section 95**

This Prohibition Order is made pursuant to section 95 of the *Health Complaints Act 2016 (Act)*.

The Health Complaints Commissioner (**Commissioner**) has made this Prohibition Order because the Commissioner has completed an investigation under Part 4 of the Act and is satisfied that:

- the general health service provider named below has contravened a code of conduct applying to the general health service, and
- it is necessary to make this Prohibition Order to avoid a serious risk to the health, safety or welfare of the public.

<b>Name of the general health service provider on whom the Prohibition Order is imposed:</b>	John Maruff previously trading as 'Melbourne Medical Massage' in the State of Victoria
<b>Date of this Prohibition Order:</b>	28 August 2024
<b>Date on which this Prohibition Order expires:</b>	Until varied or revoked by order of the Commissioner.
<b>Effect of this Prohibition Order:</b>	<p>The general health service provider named above must not, directly or indirectly:</p> <ul style="list-style-type: none"> <li>a. advertise or cause to be advertised, or</li> <li>b. offer or cause to be offered, or</li> <li>c. provide or cause to be provided, or</li> <li>d. establish, direct or otherwise operate any business that either advertises, offers or provides (or causes to be advertised, offered or provided)</li> </ul> <p>any general health service, paid or otherwise, in a clinical or non-clinical capacity.</p>

In this Prohibition Order 'general health service' and 'general health service provider' have the same meaning as in section 3 of the *Health Complaints Act 2016*.

This Prohibition Order takes effect on the service of the Prohibition Order on the general health service provider to whom it applies.

This Prohibition Order will be published in the Victoria Government Gazette and on the website of the Health Complaints Commissioner at [www.hcc.vic.gov.au](http://www.hcc.vic.gov.au).



**Adjunct Professor Bernice Redley**  
**Health Complaints Commissioner**