

## INTERIM PROHIBITION ORDER

### HEALTH COMPLAINTS ACT 2016 Section 90

This Interim Prohibition Order is made pursuant to section 90 of the *Health Complaints Act 2016*.

The Acting Health Complaints Commissioner (**Commissioner**) has made this Interim Prohibition Order because the Commissioner reasonably believes that the general health service provider named below has contravened a code of conduct applying to the general health service being provided and is satisfied that it is necessary to make this order to avoid a serious risk to the health, safety or welfare of the public.

<b>Name of the general health service provider on whom the Interim Prohibition Order is imposed:</b>	Keti (Kate) Cvetkov (ABN: 20 846 135 252) operating in the State of Victoria.
<b>Date this Interim Prohibition Order takes effect:</b>	23 December 2021
<b>Date on which this Interim Prohibition Order expires:</b>	An Interim Prohibition Order can remain in force for up to 12 weeks. This Interim Prohibition Order will remain in force until 17 March 2022 while an investigation is conducted unless it is revoked before that date.
<b>Effect of this Interim Prohibition Order:</b>	<ol style="list-style-type: none"> <li>1. The general health service provider named above must not, directly or indirectly: <ol style="list-style-type: none"> <li>a. advertise or cause to be advertised,</li> <li>b. offer or cause to be offered,</li> <li>c. provide or cause to be provided, or</li> <li>d. establish, direct or otherwise operate any business that either advertises, offers or provides (or causes to be advertised, offered or provided) <p>any general health service, paid or otherwise, in a clinical or non-clinical capacity.</p> </li> </ol> </li> <li>2. The general health service provider named above must display a copy of this Interim Prohibition Order prominently at their business premises</li> </ol>

	<p>and ensure that it is easily visible to the public.</p> <ol style="list-style-type: none"><li>3. The general health service provider named above must publish a copy of this Interim Prohibition Order on any website or social media platform used to promote themselves or the supply of any goods or services.</li><li>4. The published interim prohibition order must remain on any website or social media platform used to promote themselves or the supply of any goods or services until the interim prohibition order has expired or is revoked.</li></ol>
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In this Interim Prohibition Order 'general health service' and 'general health service provider' have the same meaning as in section 3 of the *Health Complaints Act 2016*.

This Interim Prohibition Order takes effect on the service of the order on the general health service provider to whom it applies.

This Order will be published in the Victoria Government Gazette and on the Internet site of the Health Complaints Commissioner, [www.hcc.vic.gov.au](http://www.hcc.vic.gov.au).



**Elizabeth Langdon**  
**Acting Health Complaints Commissioner**