




**EXPECT
SAFE AND
ETHICAL
HEALTHCARE.**

**AND EXPECT
TO HAVE YOUR
CONCERNS
HEARD
IF THINGS
GO WRONG.**



It's okay to raise your concerns with a health service provider if you're not satisfied. If you can't sort it out together, ask us for help.

We respond to complaints about health services and the handling of health information in Victoria. Our service is free, confidential and impartial.

Visit hcc.vic.gov.au for details or call **1300 582 113**

